

Performance Requirements Summary

NOTE: Government surveillance of contractor performance is not limited to the task requirements as outlined in this PRS. The Government reserves the right to conduct compliance surveillance of any contractual requirement of this acquisition. The Government may exercise its rights for non-conformance/non-performance of any of the services required by the Performance Work Statement (PWS) under any of the terms and conditions included in the contract. Reference to any contract clause in this PRS does not relieve the contractor of its contractual obligations to perform all contract requirements.

Contract Paragraph Number C.1	Task Requirement Contract Management	Performance Standard	Acceptable Quality Level (AQL)	Incentive/Disincentive
C.1.6.1.b and c	Cost Savings/Cost Avoidance/Cost Reduction: The contractor shall present cost reduction strategies to be implemented during contract and shall participate with the Government in the Services & Infrastructure Enterprise Contract Management Program (SIECMP) Quarterly Contract Review Board.	Cost savings/cost avoidance and other cost reduction strategies are presented in quantifiable, verifiable data to include metrics to achieve cost reduction goals. The quarterly report is to be accurate and complete to include supporting documentation/data, and submitted timely on the date established by the Government.	No more than 3 data errors per document; submitted within schedule no less than 90% of the time. The contractor shall maintain this metric and submit report monthly.	Results will be reported in CPARS
C.1.11.9	Annual updates to Small Business Subcontracting Plan that contains all the elements required by FAR Clause 52.219-9. Reporting in the Electronic Subcontracting Reporting System (esrs) as required by 52.219-9.	Annual updates to the Small Business Subcontracting Plan to be complete and submitted timely. Individual Subcontracting Reports (ISR) and Summary Subcontracting Reports (SSR) submitted timely IAW FAR clause 52.219-9. Compliance with approved Small Business Goals, expressed in terms of percentages of total planned subcontracting dollars.	100% completion of required reporting and compliance with approved goals.	Results will be reported in CPARS
C.1.39	Contract Data Requirements List (CDRLs) and Other Contractor-Provided Data and Information	All CDRLs and Other Contractor-Provided Data and Information shall be complete, accurate and submitted timely. Contractor is responsible to maintain and report these metrics.	No more than 3 data errors per document; submitted within schedule no less than 90% of the time. The contractor shall maintain this metric and submit report monthly.	Results will be reported in CPARS

SECTION C.5
DIRECTORATE OF PLANS, TRAINING, MOBILIZATION AND SECURITY (DPTMS)

NOTE: Government surveillance of contractor performance is not limited to the task requirements as outlined in this PRS. The Government reserves the right to conduct compliance surveillance of any contractual requirement of this acquisition.

Contract Paragraph Number C.5	Task Requirement Garrison Operations Center (GOC)	Performance Standard	Acceptable Quality Level (AQL)	Incentive/Disincentive
C.5.1.1.b, d, and e.	The contractor shall maintain the GOC which as a minimum provides the following: Inform Director DPTMS/staff of current events. Provide assistance to Commander and other personnel. Maintain daily staff journal and significant activities log. Prepare Daily Activity Summary and Daily Personnel Status Reports. Summarize significant activities within the previous twenty-four (24) hours	The contractor shall maintain logs and reports and shall meet the standards for accuracy and timeliness IAW the PWS.	Performance standard shall be met at a minimum 90% of the time. The contractor shall maintain this metric and submit report monthly.	Results will be reported in CPARS

Performance Requirements Summary
SECTION C.6
DIRECTORATE OF HUMAN RESOURCES

NOTE: Government surveillance of contractor performance is not limited to the task requirements as outlined in this PRS. The Government reserves the right to conduct compliance surveillance of any contractual requirement of this acquisition.

Contract Paragraph Number	Task Requirement	Performance Standard	Acceptable Quality Level (AQL)	Incentive/Disincentive
C.6.1	Central Mail Room			
C.6.1.1a C.6.2.1.a	Process Incoming/Outgoing Official Mail	All official mail shall be processed within one (1) business day and shall be properly routed.	All mail routed within one business day with no more than three (3) noted contractor attributable discrepancies per month;	Results will be reported in CPARS
C.6.1.1b C.6.2.1.b	Process Incoming/Outgoing Accountable Mail	Notification for all accountable mail shall be routed to the customer's mail box within same business day. Complete PS Forms 3883 and 3849 for accountable mail discrepancy free.	All accountable mail is processed with two (2) or less noted contractor attributable discrepancies per month.	Results will be reported in CPARS
C.6.1.1f	Key Control	Schedule and conduct accurate and timely Quarterly inventory with 100% accountability of all mailbox keys. All inventories shall be completed within 30 calendar days of the start date.	Contractor inventories will be completed on time and discrepancy free.	Results will be reported in CPARS
C.6.3.1a and d.	Personal Mail Services	Directory mail shall be endorsed, distributed or returned to USPS within one (1) business day. Maintain hold mail for no more than 30 days.	No more than three (3) errors per month	Results will be reported in CPARS
C.6.3.1g	Train and test new Unit Mail Clerks	Schedule, and train Unit Mail Clerks quarterly and schedule and conduct test every two weeks.	Training and testing will be conducted as scheduled with no deviations attributable to the contractor.	Results will be reported in CPARS

Performance Requirements Summary
SECTION C.7
DIRECTORATE OF PUBLIC WORKS

NOTE: Government surveillance of contractor performance is not limited to the task requirements as outlined in this PRS. The Government reserves the right to conduct compliance surveillance of any contractual requirement of this acquisition.

Contract Paragraph Number C.7.1	Task Requirement General and Management Sections	Performance Standard	Acceptable Quality Level (AQL)	Incentives/Disincentives
C.7.1.1.1	Contractor shall develop a Life Cycle Management (LCM) program to inspect, maintain, repair, and/or replace real property assets that currently fall under the jurisdictional responsibility of this contract. These assets include but are not limited to : * Facilities and installed equipment * Equipment in place * GFP Equipment * Vehicles * Roads, Maneuver trails, and parking facilities * Non-privatized utilities such as Liquid Propane Gas (LPG)	Contractor shall submit the Contractor's Life Cycle Management Plan for Government review and acceptance in accordance with CDRL C.1-4; and shall provide a monthly Life Cycle Management Report in accordance with CDRL C.7-1. The LCM Plan and Report shall be complete, accurate and submitted timely.	No less than 90% of all applicable assets identified; submitted within schedule no less than 90% of the time.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.
C.7.1.3.2	Work Reception Center: Establish/operate a one-stop work reception/processing center. Receive/process walk-in and telephonic work requests.	Operate Center 45 hours per week with capability to respond 24 hours per day/7 days per week to emergency, urgent and routine service requests in accordance with TE C.7-3-SPEC. Operate Work Reception Center with the capability to respond to Emergency conditions within two hours; Urgent conditions within 48 hours; and Routine conditions within seven days.	100% compliance with response time for Emergency conditions. 95% compliance with response time for Urgent conditions. 90% compliance with response time for Routine conditions. Contractor is responsible to maintain and report this metric.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.

Contract Paragraph Number C.7.2	Task Requirement Buildings and Structures	Performance Standard	Acceptable Quality Level (AQL)	Incentives/Disincentives
C.7.2.1	Real Property: Schedule Preventative Maintenance (PM) and Recurring Maintenance. Execute approved schedule.	Complete Preventative and Recurring Maintenance in accordance with approved schedule. All work shall be performed in accordance with the appropriate TMs, AR 420-1, Manufacturer's guidance, and other applicable publications.	95% PM and Recurring Maintenance performed as scheduled with none to be more than 5 working days late. Daily recurring services shall be no more than 2 hours late. Rescheduling due to weather related delays will be coordinated with the COR.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.
C.7.2.1	Real Property: <u>Maintenance and Repair (M&R) Service Orders.</u>	Mitigate Emergency conditions within 24 hours; complete Urgent conditions within 7 days; and complete Routine conditions within thirty (30) days. All work shall be performed in accordance with the appropriate TMs, AR 420-1, Manufacturer's guidance, and other applicable publications.	100% of Emergency conditions will be mitigated within 24 hours; 90% Urgent and Routine Service Orders will be completed within the established timeframe. Contractor is responsible to maintain and report this metric monthly.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.
C.7.2.3	Appliance and Food Service Equipment: Provide maintenance and repair activities necessary to keep an inventory of appliances and food service equipment in good working order.	Perform PM and repairs on food service equipment based on manufacturers' recommended procedures and OEM standards to ensure proper operation, to minimize breakdowns, and to maximize useful life. Complete Preventative and Recurring Maintenance in accordance with approved schedule.	95% of service orders will be performed within the established time frame. Emergency condition is mitigated within twenty-four (24) hours and work completed in accordance with approved schedule with none to be more than 5 working days late that are attributable to the contractor.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.

<p>C.7.2.6</p>	<p>Swimming Pool: Test water, maintain and repair swimming facility.</p>	<p>Pool and facility shall be maintained in a fully functional manner for year round use within allowable health and safety standards of the State of California Administrative Code Title 22, Section 65547 and TB Med 576, Appendix G on chlorine safety; maintain standard water clarity for swimming pools.</p>	<p>Swimming pool and facilities shall be operationally functional within health and safety standards during all open hours with no closures attributable to contractor failure to perform.</p>	<p>Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
<p>C.7.2.7</p>	<p>Flight Operations - Lighting, Electrical Grounding, Lightning Protection Systems: Maintain and repair navigation, landing, taxi, and associated airfield lighting. The Contractor shall inspect, test and maintain all helicopter-pad grounding points, electrical grounding systems, lighting, and lightning protection systems installed on facilities listed in the RPAF.</p>	<p>Perform PWS requirements in accordance with FM 5-430-00-1 regarding reference frequency of inspection, testing, maintenance, and repair of the airfield and helipads, e.g., grounding points, , airfields, and heliports.</p>	<p>Airfields, helipads, and associated systems shall be maintained operationally functional and within safety standards, available for mission and training events with no closures attributable to contractor failure to perform.</p>	<p>Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
<p>C.7.2.8</p>	<p>Rotational Unit Areas - Maintenance and Repair: Perform maintenance for rotational unit facilities within the cantonment area. Support up to 12 rotational units per year.</p>	<p>Maintain facilities directly affected by training rotations operationally functional and available prior to arrival of Rotational unit in accordance with regulations, publications and directives.</p>	<p>90% of service orders will be performed within the established time frame. Emergency condition is mitigated within twenty-four (24) hours and work completed within seven (7) calendar days following rotational turn in day five (5)</p>	<p>Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>

<p>C.7.2.10</p>	<p>Fuel Dispensing, Storage and Distribution Systems: Inspect, test, maintain and repair all fuel dispensing, storage, and distribution systems on the facilities listed in TE C.7-13-WL, Fueling Systems</p>	<p>All fuel dispensing, storage, and distributions systems are maintained to insure fuel is available and training missions are not impacted.</p> <p>Systems maintained and repaired in accordance with manufacturer standards and local procedures.</p>	<p>Systems maintained fully operational 95% or more of the time with no impact on mission; Limited operation no more than 5% of the time with minimal impact to mission; no catastrophic incidents resulting in mission failure attributable to contractor nonconformance to contract requirements.</p>	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
<p>C.7.2.11</p>	<p>Electrical System Services: Conduct inspection, maintenance and repair on electrical systems supporting and internal to facilities listed in the RPAF.</p>	<p>There shall be no power outages to any facility due to electrical systems within the lines of demarcation. Maintain and repair the electrical systems IAW State and Federal standards within the lines of demarcation (TE C.7-21).</p>	<p>90% of service orders will be performed within the established time frame. Emergency condition is mitigated within twenty-four (24) hours, Urgent is completed within seven (7) calendar days, and Routine is completed within thirty (30) calendar days.</p>	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
<p>C.7.2.11</p>	<p>Emergency Generators - Installed and Portable: Conduct scheduled PM inspection, load testing and certification on emergency generator equipment. Maintain emergency generator equipment to a serviceable level.</p>	<p>Installed emergency generator equipment will automatically activate upon power outage. Portable emergency generator equipment is available, operational, and ready for deployment within two (2) hours of power outage.</p>	<p>Installed emergency generator equipment will automatically activate 100% of the time.</p> <p>Portable emergency generator equipment will be 100% set up and operational within two hours of power outage.</p>	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>

Contract Paragraph Number C.7.3	Task Requirement Non-Building and Structure Services	Performance Standard	Acceptable Quality Level (AQL)	Incentives/Disincentives
C.7.3.1	<p>Unaccompanied Personnel Housing (UPH) Management - Provide UPH management and support services for barracks as required; Provide Between Occupancy Maintenance; Operate the Furnishing Management Office (FMO)</p>	<p>Provide housing management to ensure that serviceable quarters are available for occupancy within five (5) working days after the date of vacancy; inspect furniture and report results to the UPH Manager; pick up and deliver furnishings within five (5) working days. Performance shall be IAW AR 420-1, Army Facilities Management, and DoD 4165.63M, DOD Housing Management.</p>	<p>Serviceable quarters are available for occupancy 100% of the time</p>	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
C.7.3.2 C.7.3.3	<p>Landscape Maintenance - Improved Grounds: Provide landscape maintenance services on improved grounds as required.</p> <p>Sports Field Maintenance: Provide sports field maintenance for the installation</p>	<p>Maintain areas and locations in accordance with the Installation Design Guide (IDG) and contractor provided schedule – complete all landscape maintenance services to standard and on schedule.</p> <p>Maintain/repair Sports Fields IAW regulatory guidance - maintenance shall be appropriate to the type of venue and sports activity (see AR 215-1).</p>	<p>No more than 5 COR discovered nonconformances per month</p>	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
C.7.3.5	<p>Custodial Services: Perform custodial tasks as specified in TE 7-18-SPEC. Contractor's working hours may be outside of the Government working hours. Complete cleaning services required by the Child Development Services (CDS) facilities</p>	<p>All custodial services for facilities listed in TE C.7-18-WL2 performed in accordance with TE C.7-18-SPEC and TE C.7-18-WL1 shall be accomplished on time per schedule.–</p>	<p>95% or more of all planned and scheduled cleaning completed on time. No more than 5 COR discovered nonconformances per month.</p>	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>

<p>C.7.3.6</p>	<p>Maneuver Trails, Surfaced and Unsurfaced Areas: The Contractor shall maintain and repair surfaced and unsurfaced areas including vehicle trails; all pavements; stabilized areas; improved rights-of-way used as streets, roads, vehicle trails, main supply routes (including the Manix Bridge and Trail); open storage; sidewalks; paved and unpaved airfields; and bridges, culverts, berms, and drainage channels associated with facilities listed in the RPAF and TE C.7-21-SPEC, Map of Tank Trails. This also includes fences and desert tortoise fences within the Cantonment Area and the Manix Bridge and Manix Trail.</p>	<p>The contractor shall accomplish the requirements of the PWS in accordance with Annual Surfaced and Unsurfaced Area Work Plan (CDRL C.7-21).</p>	<p>No more than 10 COR discovered discrepancies attributable to contractor non-conformance or non-performance.</p>	<p>Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
<p>C.7.3.10</p>	<p>Heating, Ventilation, and Air Conditioning (HVAC) and Chiller/Non-Steam Boiler Systems: Maintain and repair HVAC installed building equipment for facilities listed in the RPAF. The Contractor shall ensure heating, ventilation, and air conditioning (HVAC) is operating properly throughout the year.</p>	<p>All HVAC systems are 100% operational throughout the year. Inspect, maintain and repair in accordance with industry standard and Original Equipment Manufacturers' (OEM) recommendations.</p>	<p>95% of HVAC equipment shall be operational throughout the month. Mitigate HVAC failures within two hours, responding to critical facilities first.</p>	<p>Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>

Performance Requirements Summary
SECTION C.7.4
DIRECTORATE OF PUBLIC WORKS – ENVIRONMENTAL

NOTE: Government surveillance of contractor performance is not limited to the task requirements as outlined in this PRS. The Government reserves the right to conduct compliance surveillance of any contractual requirement of this acquisition.

Contract Paragraph Number C.7.4	Task Requirement Installation Solid Waste Management Program	Performance Standard	Acceptable Quality Level (AQL)	Incentives/Disincentives
C.7.4.1.2.1.a	The Contractor shall develop, update, keep current and implement the Installation Solid Waste Management Plan	The contractor shall achieve recyclables of 60% measured by ton weight by the end of the first year.	90% of recycling requirement. The contractor shall maintain the metric and report it monthly	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.
C.7.4.1.3.1.a	Refuse and recycling collection.	The Contractor shall establish vehicle routes and collection schedules to ensure that containers are emptied a minimum of once a week, but before their capacity is exceeded.	90% of weekly minimum and 100% of those approaching capacity.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.
C.7.4.1.3.1.b	Food Service facilities.	The Contractor shall empty all containers used to dispose of food service and dining facility food waste at least three (3) non-consecutive days a week when the service facility is in operation.	Complete 100% of output to standard and 100% to weekly schedule for all waste.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.

C.7.4.1.3.1.f	Unscheduled collection.	Contractor shall make collections and disposals within one (1) business day of notification from the COR.	Complete 100% of the collection within one business day.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.
C.7.4.1.3.1.g	Special events.	The Contractor shall provide or re-position event waste containers for a designated length of time as directed by the COR and remove the event containers and dispose of waste within 24 hours after the event.	Positioning and removal 100% on-time and 100% to standard	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.
C.7.4.1.4.1.d	Marketing and Resale	The Contractor shall market and sell recyclable materials at the highest return based on three substantiated sources. Revenues from the recyclable materials program will be returned to the government.	Contractor shall provide a minimum of three substantiated sources 100% of the time	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.
C.7.4.1.4.1.e. f. and g.	Chipping, Debugging and Material Placement at Compost Facility	All materials received at the Compost Facility are properly segregated and processed. Processing shall be accomplished such that there is no back up of compost feed materials.	Materials properly segregated with no more than 1 incident of improperly segregated material per month. No more than 1 back up incident that is contractor attributable per month.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.

C.7.4.1.4.1.i	Appliance Recycling	<p>The Contractor shall ensure all appliances are purged of refrigerants by a certified technician in accordance with current applicable Federal, State, and Local laws, regulations, and directives.</p> <p>Contractor is required to conduct 100% monitoring of personnel depositing items in this area to ensure appropriate segregation.</p>	100% of purged refrigerants are recovered, documented, and properly disposed. Appliances are properly segregated with no more than 1 incident of improper segregation per month.	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
C.7.4.1.5.1.a	Landfill Operations	<p>The Contractor shall perform landfill operations to the requirements of this contract as well as the Joint Technical Document (JTD) for the NTC & Fort Irwin Main Post Class III Sanitary Landfill dated April 1999, and current federal, state, county, and local laws or regulations. Achieve a diversion rate of 60% based on total weight by tons.</p>	Diversion rate achieved 90% of the time. The contractor shall maintain the metric and report it monthly	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
C.7.4.1.5.1.e	<p>Bailer/Bagger Operations: The Contractor shall remove all prohibited items and all items that will cause damage to the system. Contractor shall conduct a 100% inspection of all Solid waste (SW) before entry to the Bailer/Bagger.</p>	<p>All equipment failures reported within one (1) hour. No equipment failures due to contractor negligence, misuse, or failure to remove prohibited items.</p> <p>Equipment non-operational for a period exceeding 1 work day will require the contractor to execute an approved alternate plan of disposal.</p>	No more than 1 work day backlog of unprocessed refuse.	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>
C.7.4.1.2.1.b	<p>Pest Management Records The contractor shall prepare, submit, and maintain daily and monthly pest management records and reports for each pest management service provided to include surveillance, non-chemical controls and pesticide applications.</p>	Records are submitted timely and accurate IAW CDRL C.7-34.	No more than 1 inaccurate monthly report per quarter	<p>Results will be reported in CPARS</p> <p>In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.</p>

C.7.4.2 b and c	Indoor and Outdoor Pest Control	All pest control services are performed IAW all applicable Federal, State, DoD, Local, and Fort Irwin regulatory requirements so as not to incur any safety, health, or environmental violations.	No incidents of noncompliance with any regulatory requirements.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.
C.7.4.2.c.1. c.	Dead Animal and Identification of Endangered Species and Removal.	Carcass will be removed within 4 hours of notification and Carcass Observation Report shall be provided to the DPW Environmental Lead Wildlife Biologist within two (2) working days after the disposal of the carcass.	No more than 1 incident of untimely removal of carcass with no incident exceeding the standard by more than 1 hour. Contractor will maintain the metric and report upon occurrence.	Results will be reported in CPARS In the event of nonconforming services, the Government may assert its rights IAW FAR Clause 52-246-5.

**Performance Requirements Summary
SECTION C.8
DIRECTORATE OF EMERGENCY SERVICES**

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Contract Paragraph Number C.8.1	Task Requirement Vehicle and Weapons Registration	Performance Standard	Acceptable Quality Level (AQL)	Incentives/Disincentives
C.8.1.1	Maintain vehicle registration database, card file integrity, accuracy, uniformity and timeliness.	Input vehicle registration information accurately and within 24 hours	95% or more timely and accurate	Results will be reported in CPARS
C.8.1.1	Maintain weapons registration database	Input weapons registration information, accurately and within 24 hours.	100% timely and accurate	Results will be reported in CPARS
C.8.1.1	Provide timely customer service	Customers greeted/assisted within fifteen (15) minutes of arrival/sign-in	Customers greeted within an average of fifteen (15) minutes. Contractor metrics reported monthly	Results will be reported in CPARS
Contract Paragraph Number C.8.2	Task Requirement School Crossing Guards	Performance Standard	Acceptable Quality Level (AQL)	Incentive/Disincentive
C.8.2.1.a	Provide crossing guards at designated locations and designated times	Provide required number of crossing guards at 10 locations;	100% of identified crossing locations shall be manned IAW the hours/locations in the PWS	Results will be reported in CPARS
C.8.2.2	Trained Crossing Guards with required equipment (hand-held Stop Sign/Reflective Vest/Pen and paper)	Crossing Guards are CPR/First Aid trained/certified; complete (and favorable) background checks and have required equipment	100% of training and background checks are completed - 100% of required safety equipment on hand	Results will be reported in CPARS

C.8.2.1.c-f	Control pedestrians and vehicle traffic to perform crossing function without incident.	Conduct crossing events without crossing guard induced incident	95% of events conducted w/o incidents	Results will be reported in CPARS
Contract Paragraph Number C.8.3	Task Requirement Fire protection and Emergency Services	Performance Standard	Acceptable Quality Level (AQL)	Incentive/Disincentive
C.8.3.1	Provide fully staffed First Alarm Fire Response on scene within DoDI 6055.06 standard	Turn-out/Roll-out shall occur within 60 seconds after dispatch. Travel time shall not exceed 5 minutes, except for remote areas	Roll out and travel time shall not to exceed the standard in 100% of calls	Results will be reported in CPARS
C.8.3.1 (9)	HAZMAT/CBRNE Response and mitigation	HAZMAT /CBRNE response and mitigation are conducted IAW Garrison Plan	100% of responses reported are mitigated IAW Garrison Plan	Results will be reported in CPARS
C.8.3.1 (10)	Provide Fire Prevention Services, fire protection system tests, review construction projects and identify and report Fire Protection deficiencies.	Schedule and Perform scheduled FP surveys and inspections; FP system tests; identify FP deficiencies and request an action officer; conduct required construction reviews.	95% inspections, surveys, and system tests completed by originally scheduled date and remaining 5% within 45 days of originally scheduled date; Request for action officer 100% of the time; 100% of construction reviews	Results will be reported in CPARS
C.8.3.1 (12)	Staffing, training and certification; HAZMAT/CBRNE/Fire Fighter II and Paramedic Training	All HAZMAT/CBRNE/Fire Fighter II personnel maintain required qualifications/certifications IAW DODI 6055.06 and IAW PWS Paragraph C.8.3.1(12) Paramedics personnel shall maintain required qualifications/certifications IAW Inland County Emergency Medical Association (ICEMA) protocols.	No less than 96% Fire Fighter II Certified or Firefighter/Paramedic Certified; 90% of assigned personnel HAZMAT/CBRNE trained	Results will be reported in CPARS
C.8.3.1 (15)	Maintain and repair fire apparatus and associated equipment.	Ensure that daily/weekly/monthly Preventative Maintenance Checks and Services (PMCS) is completed; vehicle service tests are conducted and other equipment is tested and certified IAW NFPA and manufacturer specifications.	95% or more completion of PMCS, tests and/or certifications	Results will be reported in CPARS

C.8.3.1 (14) C.8.3.1 (17)	Prepare, maintain and execute required reports, using the Fire Incident Reporting System or equivalent.	Utilize NFIRS with incidents resulting in reports completed and a summary conducted within 24 hours of each incident.	95% of the incident reports will be completed within 24 hours 95% accuracy	Results will be reported in CPARS
Contract Paragraph Number C.8.4	Task Requirement Emergency Dispatch	Performance Standard	Acceptable Quality Level (AQL)	Incentive/Disincentive
C.8.4	Emergency Dispatch - Fire - Dispatch Center 24/7 - Receive 911 and non-emergency calls, and dispatch appropriately - Monitor alarm systems	Provide 24/7 Fire Dispatch within 60 seconds of processing call for assistance with personnel fully trained/certified to Telecommunicator II Standards.	90% dispatch within 60 seconds of processing call for assistance; no less than 100% of personnel fully trained/certified	Results will be reported in CPARS
C.8.4	Emergency Dispatch – Police - Dispatch Center 24/7 - Receive 911 and non-emergency calls, and dispatch appropriately - Monitor alarm systems	Provide 24/7 Police Dispatch within 60 seconds of processing call for assistance with personnel fully trained/certified to Telecommunicator II Standards, and CLETS and ICIDS.	90% dispatch within 60 seconds of processing call for assistance; no less than 100% of personnel fully trained/certified	Results will be reported in CPARS
Contract Paragraph Number C.8.5	Task Requirement Intrusion Detection Systems (IDS) and Fire Alarm System	Performance Standard	Acceptable Quality Level (AQL)	Incentive/Disincentive
C.8.5	Maintain required IDS, alarm systems, closed circuit televisions and sensors	Maintain system reliability rate with no borrowed man personnel as guards in place of alarm system - employees must have interim or Secret clearance - all systems that need repair have a valid work order.	Maintain reliability rate of 100%; valid work orders for all systems requiring. This metric is maintained and reported by the contractor.	Results will be reported in CPARS
C.8.5	Operate and test Fire Suppression sprinkler system - utilize fire alarm database system to determine the frequency and schedule next tests.	Test Fire sprinkler systems - utilize database system to determine the frequency and next scheduled tests.	Maintain reliability rate of 90% - all systems that need repair have a valid work order. This metric is maintained and reported by the contractor.	Results will be reported in CPARS

Performance Requirements Summary
SECTION C.9
MEDDAC

NOTE: Government surveillance of contractor performance is not limited to the task requirements as outlined in this PRS. The Government reserves the right to conduct compliance surveillance of any contractual requirement of this acquisition.

Contract Paragraph Number C.9	Task Requirement MEDDAC – Facilities Maintenance	Performance Standard	Acceptable Quality Level (AQL)	Incentive/Disincentive
C.9.1	Healthcare Facilities Repair and Maintenance	Timely and quality execution of projects and Job Orders – ensure work meets or exceeds reliability rate or tolerances specified or included in applicable codes.	95% or more accurate and on time as derived from DMLSS. No more than 5% rework based on workmanship	Results will be reported in CPARS
C.9.2	Utilize Defense Medical Logistics Support System (DMLSS) (or replacement system) to plan, track, and record preventive maintenance/repair of facilities.	DMLSS shall be updated within 5 working days of completion of work orders.	95% or more maintenance/repair actions shall be updated within 5 working days	Results will be reported in CPARS
C.9.3	Maintenance Utilities and Equipment Inventory: Update Real Property inventory and job plans as required by changes to inventory and furnish to MEDDAC COR.	Inventory maintained current, input all changes in DMLSS within 30 days of acceptance by the government for the installed or replaced equipment items.	90% or more inventory adjustments input within 30 days	Results will be reported in CPARS
C.9.4	Maintenance Procedures and PM Schedules	Maintenance procedures and PM schedules are reviewed and updated properly and timely, and meet or exceed warranty requirements. Maintenance procedures and PM schedules shall be submitted within 30 working days contract start date. Changes will be submitted monthly by the 15 th of each month.	Meet performance standards 95% of the time	Results will be reported in CPARS