

TECHNICAL EXHIBIT 1

PERFORMANCE REQUIREMENTS SUMMARY MISSION (TEST) SUPPORT SERVICES (MTSS) CONTRACT

PWS PARAGRAPH NUMBER	REQUIRED SERVICE	PERFORMANCE STANDARD/OBJECTIVE	MAX. ALLOWABLE DEGREE OF DEVIATION (AQL) FROM REQUIREMENT	METHOD OF SURVEILLANCE	INCENTIVE
C.1 thru C.4 - COST CONTROL (Factor 1.0 on PRS Summary)					
C.4.3.1.4 Invoice Certification & Budget Development	Cost Center Labor Rates	Personnel are correctly classified by occupational series IAW the Service Contract Act (SCA) and Area Wage Determinations (AWDs).	See Checksheet #1 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	Up to 3% of Quarterly Award Fee Pool
		Labor costs are commensurate with proposed rates and AWDs.	See Checksheet #1 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
		Management adheres to personnel recruitment, retention and progression plans.	See Checksheet #1 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
C.1.6.3 Continuous Process Improvement Plan	Continuous Process Improvements	Implementation of Continuous Process Improvement (CPI) innovations to optimize resources, control costs, and increase efficiencies.	See Checksheet #2 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	Up to 5% of Quarterly Award Fee Pool
		Quarterly submission of CPI actions provided for AFEB review.	See Checksheet #2 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
C.4.3.1.4 Invoice Certification & Budget Development	Indirect to Direct Ratios	Accuracy and timeliness of direct labor charges to appropriate job order number.	See Checksheet #3 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	Up to 3% of Quarterly Award Fee Pool
		Effectiveness of section cross-utilization efforts to maximize direct labor ratios.	See Checksheet #3 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
C.1.6.1 Contract Management	Overtime Management	Cross-utilization efforts are maximized to reduce overtime usage.	See Checksheet #4 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	Up to 5% of Quarterly Award Fee Pool
		Maintain productive vs non-productive hours within established targets.	See Checksheet #4 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
		Equitable distribution of overtime is maintained for exempt employees.	See Checksheet #4 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
	Employee Ratios	Ensure management to leader to worker staffing ratios are within predetermined fiscal goals - to be negotiated by the contractor with KO and COR approval.	See Checksheet #5 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	Up to 2% of Quarterly Award Fee Pool

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C.1.9.1 Procurement Plan	Procurement	Purchases over \$3K meet competition requirements as required in the Federal Acquisition Regulation (FAR).	See Checksheet #6 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	Up to 2% of Quarterly Award Fee Pool
		Subcontract and/or any maintenance agreement meet competition requirements as required in the FAR.	See Checksheet #6 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
		Purchase requests are approved by the proper funds custodian.	See Checksheet #6 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
C.1 thru C.4 - CONTRACT MANAGEMENT (Factor 2.0 on PRS Summary)					
C.4.3 - Reports	Cost Reporting, Weekly Performance Reporting, IPT's	Provide in electronic format cost and performance records/reports that substantiate the bi-weekly invoice. Provide weekly Internal Posting Tickets (IPT's) that substantiate the weekly labor hours.	See Checksheet #7 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	Up to 1% of Quarterly Award Fee Pool
	Contractor Manpower Reporting	Comply with annual Contractor Manpower Reporting requirements via CMR website at https://contractormanpower.army.pentagon.mil	See Checksheet #7 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
	Equipment Maintenance System Database	Provide monthly electronic maintenance reports derived from the EMS (Equipment Maintenance System) database.	See Checksheet #7 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
	Quality Deficiency Reports	Provide electronic copies of QDR's and SOP's as required.	See Checksheet #7 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
	Standard Operating Procedures	Provide/update Standard Operating Procedures and maintain online database for COR review.	See Checksheet #7 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
C.3.2.2 - Test, Measurement, and Diagnostic Equipment (TMDE) Program	Equipment Calibration	Ensure only calibrated equipment is used to take measurements involved in testing. Turn-in equipment as requested by the CAL Lab prior to delinquency dates. Test support items are placed in CBU status when necessary and are stored away from other equipment.	See Checksheet #8 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	Up to 1% of Quarterly Award Fee Pool

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C.1.16 - Accident Reporting (incl C.4.3.1.3)	Accident Records	Report and maintain records of accidents involving facilities, equipment, or personnel IAW YPGR 385-1 - Yuma Proving Ground Safety and Occupational Health Program.	See Checksheet #9 of the Quality Assurance Surveillance Plan	Planned - (Monthly) & Trend Analysis	Up to 6% of Quarterly Award Fee Pool
C.1.17 - Safety/HAZMAT & Environment	Safety Plan	Develop a safety program that provides for the well-being of personnel and the protection of facilities and equipment. Ensure the safety program meets all State, Federal, and OSHA mandated regulations.	No Deviation	Periodic Sampling & Trend Analysis	
C.1.10 - Security	Physical Security Plan	Develop and maintain a Physical Security Plan IAW AR 190-13 - The Army Physical Security Program.	No Deviation	Planned - (Monthly)	Up to 4% of Quarterly Award Fee Pool
	Facility Clearance	Maintain a Facility Clearance IAW DD Form 254.	No Deviation	Planned - (Monthly)	
	Personnel Clearances & Installation Access	Maintain personnel clearances IAW DOD 5220-22.M (National Industrial Security Program Operating Manual (NISPOM)). Personnel requiring installation access are issued Common Access Cards IAW instructions provided by the Contracting Officer's Representative.	No Deviation	Planned - (Monthly)	
	Security of Information Assurance Systems	Ensure accreditation of computer systems IAW AR 25-2 (Information Assurance).	No Deviation	Planned - (Monthly)	
	Key Access & Control of Facilities/Buildings	Ensure buildings/facilities are secure during non-duty hours and key access is granted to authorized personnel only. Report any lost, misplaced, or duplicated key occurrence to the Key/Lock Custodian.	See Checklist #10 of the Quality Assurance Surveillance Plan	Planned - (Monthly)	
C.3.1 - Government Furnished Property	Property Control Plan (Government Furnished Equipment/Property)	Develop a Property Control Plan that addresses accountability, control, reports of loss, damage, and liabilities of employee misuse. Establish a maintenance program for assigned GFE and provide inventory lists to the Property Administrator.	See Checksheet #12 of the Quality Assurance Surveillance Plan	Planned - (Quarterly)	Up to 2% of Quarterly Award Fee Pool
	UID Registry	Register and enter into the UID registry database all GFP IAW mandated UID registry requirements and DFARS 252.211-7007.	See Checksheet #12 of the Quality Assurance Surveillance Plan	Planned - (Quarterly)	
C.4.3.1.7 - TECHNOLOGY INFUSION/SUSTAINMENT (Factor 3.0 on PRS Summary)					
C.4.3.1.7 - Technology Infusion/Sustainment	Quarterly Project Reporting	Provide electronic copies of Technical Infusion and Sustainment projects on a quarterly basis.	No Deviation	Planned - (Quarterly)	Up to 10% of Quarterly Award Fee Pool

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C.5.3 thru C.5.12 - TEST OPERATIONS MANAGEMENT (Factor 4.0 on PRS Summary)					
C.5.3 thru C.5.12 - Efficiency	Daily Test Operations	Economically accomplish mission objectives. Ratings are subjective evaluations based on input from customers via the Operations Rating Database.	17.5% of Points Allocated for Operational Support	Customer Feedback (via automated Operations Rating Database)	Up to 50% of Quarterly Award Fee Pool
C.5.3 thru C.5.12 - Responsiveness	Daily Test Operations	Adapt quickly to mission changes and cross-utilize personnel during mission surges. Ratings are subjective evaluations based on input from customers via the Operations Rating Database.	5.0% of Points Allocated for Operational Support	Customer Feedback (via automated Operations Rating Database)	
C.5.3 thru C.5.12 - Technical Adequacy and Product Quality	Daily Test Operations	Complete assigned tasks correctly the first time. Assign personnel with the right skill sets to support mission objectives. Ratings are subjective evaluations based on input from customers via the Operations Rating Database.	22.5% of Points Allocated for Operational Support	Customer Feedback (via automated Operations Rating Database)	
C.5.3 thru C.5.12 - Feedback	Daily Test Operations	Interact with the test customer on daily operational shortfalls and operational deficiencies. Responses are timely and promptness measured according to time allocation and the level of follow-up required. Ratings are subjective evaluations based on input from customers via the Operations Rating Database.	5.0% of Points Allocated for Operational Support	Customer Feedback (via automated Operations Rating Database)	
C.5.3 - ELECTRONIC INSTRUMENTATION OPERATIONS (Factor 4.1 on PRS Summary)					
C.5.3.1 - Telemetry	Telemetry Systems	Provide Telemetry Systems to operate, maintain, and setup for fixed sites, remote fixed sites, and mobile sites IAW applicable AR's and SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	Up to 6% of Quarterly Award Fee Pool for the remaining services provided below
	Work Order Log	Maintain a work order request log for all daily instrumentation requests for both classified and non-classified missions.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Data Outputs	Provide a useable data product in the format required from the requestor IAW applicable SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Classified Data Requirements	Operate, maintain, set-up tests with security requirements for encrypted signals IAW applicable SOP's and AR's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	COMSEC Equipment Accountability	Operate, maintain, and set-up for tests IAW security requirements for encrypted signals and applicable AR's and SOP's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.3.3 – Radar	Operation and Maintenance of Radar Systems	Provide daily & weekly maintenance checklist; radar data requirements; ballistic test information sheet; system pre-mission checklist; digital data report (to include number of test rounds tracked) and data transmittal receipt as requested by the test customer.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Log	Maintain a work order request log for all daily test support.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.3.4 – Ballistics Instrumentation	Operation and Maintenance of Ballistics Systems	Instrument, collect and record test data as requested by the test customer.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Log	Maintain a work order request log for all daily test support.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.3.5 – Automotive Instrumentation	Instrumentation Services	Instrument, de-instrument, repair and provide data elements on test vehicles as requested per the Automotive Instrumentation work request form – Form AIF-001.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Operation and Maintenance of Dynamometer Systems	Mobile Dynamometer Systems – setup, operate and maintain dynamometer trains as per instructions in SOP AI-001.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Project/Vehicle Folder	Establish and maintain project/vehicle folder for each test/vehicle and archive folder at completion of test.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Request Log	Maintain work request log for all daily instrumentation requirements – DA Form 2405.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.3.6 - Threat Systems & Target Simulation	Target Operations	Dispatch target vehicles IAW DA Pam 738-750. All threat system operators shall maintain a Commercial Drivers License (CDL) for the classification of vehicle operated to include any hazardous materials endorsements. In addition, all operators shall possess a contractor issued license for the vehicle/equipment under test.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	TMO Fleet Operations	Maintain the Target Management Office (TMO) vehicle fleet - both foreign and domestic target vehicles - in a mission capable condition prior to commencing test operations.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Moving Target Systems	Maintain moving target systems and rails to include the ARCAMEX, CASWELL Rangemaster 9000, K-PATH and OEHLER Acoustic scoring systems in an operational status prior to commencing test operations.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Target Maintenance	Maintain all moving target and stationary target systems and document all maintenance activity on the MAXIMO work order form.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.3.9 - Vehicle Tracking System (VTS)	Operation and Maintenance of Vehicle Tracking Systems	Operate and maintain reference stations and installation of vehicle tracking systems for data acquisition.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.3.10 - Advanced Communications	Operation and Maintenance of Wireless Communications	Operate and maintain wireless communications to meet test requirements.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Maintenance & Characterization	Provide scheduled and unscheduled maintenance and characterization of all threat systems and instrumentation	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Threat Systems & Instrumentation Operation	Provide coordination for threat systems and instrumentation, transportation, set-up, operation and continuous monitoring of threat systems and instrumentation during testing.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.3.11 - Field Technician Support	Threat Systems	Provide field technicians on systems under test to collect, assimilate, and annotate threat data as required by the Test Officer.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Test Incident Data	Maintain test incident database on deficiencies noted during testing of threat systems undergoing testing.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Access Control Points	Provide adequate personnel to act as access control guards during training or conference activities.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.4 - OPTICAL & GEODETIC INSTRUMENTATION OPERATIONS (Factor 4.2 on PRS Summary)					

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C.5.4.1 - Optical Tracking (KTM's)	Operation of Kinetic Tracking Mounts	Operate, set-up and perform field maintenance of KTM's at fixed and mobile sites IAW applicable AR's and SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Optical Tracking Field Data	Maintain complete and accurate optical tracking field data sheets.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Data Transmittal Receipts	Deliver optical tracking data on time to data reduction personnel as required by the test customer.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Muzzle Exit Optical Trigger System (MEOTS)	Operate muzzle exit triggering, time-tag and transmission equipment as necessary to support daily mission. Ensure weekly optic schedules, work orders, operational checklists and data transmittal receipts are maintained IAW applicable SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.4.4 - Geographical Information System	Data Collection	Collect, assimilate, and archive GIS data.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Mapping Services	Produce accurate GIS maps per customer request.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Training	Train customers on how to use GIS data.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Log	Maintain a work order request log for all daily test support.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.4.5 - Range Optical Measurements	Project Support Files	Maintain monthly project support files containing at least an Operating Checklist (RO-CL-001) and a firing conditions sheet for the test projects supported.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Observation and Field Data	Maintain complete/accurate observation field data sheets IAW applicable SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Behind the Gun (BG) Measurements	Record complete/accurate BG measurements onto BG data sheets IAW applicable SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	Theodolite Maintenance	Conduct theodolite maintenance every quarter IAW applicable SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.4.6 - TV Instrumentation	Project Support Files	Maintain monthly project support files containing: YPG test schedule for each week, TV Instrumentation operating checklist, TV Inst. mission data sheet, video tape usage log, and data transmittal receipt for the test projects supported.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	TV Camera Systems	Operate, install and maintain various camera systems to record scientific data of test related items in support of YPG testing.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.4.7 - Photo-Optical Imaging (POI)	Project Support Files	Maintain monthly test project support files containing operation checklist, POI field data sheets, POI camera layout, specific mathematic engineering sheets and data transmittal receipts.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Still Photography	Provide still photography services IAW project work request. Maintain all work request in a logbook, record consumables in a usage log, and maintain other documentation IAW applicable AR's, DOD Directives and SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	High Speed Video	Provide electronic imagery that captures data in support of weapons systems. Set-up and operate high speed camera systems in support of YPG tests.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.4.8 - Data Reduction	Data Output	Extract data, process, document and maintain data for accuracy, completeness, accountability, and historical value as required by the requestor. Follow applicable SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Quality Control Checks	Document and maintain records in database as required. Ensure accuracy for all work requested by customer. Follow applicable SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Database Log	Maintain a complete and accurate work request database log. The database is to be updated NLT the 10th of the next month.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.4.10 - Electro-Optical Maintenance	Electronic and Optical Equipment	Inspect, repair, modify, design and fabricate for a variety of electronic, mechanical and optical equipment. Document as required by AR's and SOP's and maintain a control system for tracking purposes.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	Work Request Log	Maintain work request log for all maintenance requirements on DA Form 2407 or Government approved system.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5 - METROLOGY AND SIMULATION OPERATIONS (Factor 4.3 on PRS Summary)					
C.5.5.1 - Weapons Firing Chamber	Weapons Firing Chamber Services	Operate Weapons Firing Chamber IAW MIL-STD-810G and provide test plans, data collected in the form of temperature charts or digital readout.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.2 - Climatic Test Facility/Desert Exposure Storage	Operation of Climatic Test and Desert Exposure Facilities	Operate a variety of climatic chambers, performing test IAW MIL-STD-810G, using provided test plan and conduct pre/post test inspections. Data output may be required on electronic media.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.3 - Rain and Dust Facility	Operation of Rain & Dust Facilities	Operate Rain and Dust facilities IAW MIL-STD-810G. Data shall be provided in the format outlined in the test plan or other directive.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.4 - Hazard Classification Tests	Operation of Deflagration Facility	Operate Deflagration Facility IAW Technical Bulletin (TB) 700-2 (DOD Ammo and Explosive Hazard Classification Procedure) and MIL-STD-2105C.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.5 - Vibration and Shock	Operation of Vibration Test Facilities	Operate electrodynamic and electrohydraulic shakers and digital vibration controllers. Produce data in the form of engineering units with outputs in graphical and or tabular form on electronic media IAW MIL-STD-810G, test plan or other directive.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.6 - Rough Handling	Loose Cargo Operations	Conduct operations at the Loose Cargo Facility to simulate transporting unsecured munitions and equipment IAW ITOP 4-2-602 or MIL-STD-810G. Test data in support of these operations shall be provided as outlined in the test plan or other directive.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.7 - Drop Test	Provide Certified Personnel to Perform Drops	Provide certified personnel to perform 3, 5, 7 and 40 ft drops IAW MIL-STD-810G, as well as with provided test plan. Perform post test inspection and operate temperature chambers providing temperature data in the form of charts.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.8 - A/C Maintenance & Electrical	Scheduled and Unscheduled Maint - Environmental Chambers	Ensure all maintenance activities - scheduled and unscheduled - are maintained in the EMS database as well as individual equipment logs to establish failure trends and audit purposes.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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C.5.5.9 - Non-Destructive Inspections (NDI)	Non-Destructive Testing	Provide Level II certified personnel to conduct non-destructive testing. This testing/inspection will be generated by DA Form 2407's and inspection results will be documented in the "Gun tube file database".	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.10 - Mass Properties (Measurements)	Precision Measuring Devices	Provide copper crusher support, center of gravity and moments of inertia IAW the test plan and ADF Form 128 or the schedule request.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.11 - Radiography (Static/Flash X-Ray)	Operation of Static X-Ray Equipment	Setup, operate and maintain Static X-Ray equipment on a wide variety of ordnance and other materiel as directed by test activity.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Operation of Flash X-Ray Equipment	Setup, operate and maintain Flash X-Ray equipment for various test sites on YPG as directed by test activity.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.5.12 - Ballistics Pressure Transducer	Fabricate Piezoelectric Pressure Transducers	Procure needed materials to fabricate piezo-electric pressure transducers in support of test activity.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Log	Maintain a monthly BTS control work log for tracking progress.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.6 - COMPUTATION & AUTOMATION (Factor 4.4 on PRS Summary)					
C.5.6.1 - Real-Time Systems	Real-Time Systems	Support, operate, and maintain a fully operational real-time data center. Follow all applicable guidance, SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Classified Real-Time Systems	Support, operate, and maintain a fully operational real time data center. Follow all applicable guidance, SOP's and AR's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Test Data	Format test data into a useable format to be utilized for data reporting and processing.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain work order log for all daily assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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C.5.6.2 - Data Processing	Data Reduction Processing	Perform data reduction from raw data and convert to a useable format for computer processing. Extract data, process, document and maintain data for accuracy, completeness, accountability, and historical value as required by the requestor. Follow applicable SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Database Log	Maintain a complete and accurate work request database log. The database is to be updated NLT the 10th of the next month.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.6.3 - Computer Software Programming	Software Programming	Design, develop, maintain, document and modify software for graphic displays and user interfaces in high level languages for a real-time environment.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Test Data	Format test data into a useable format to be utilized for data reporting and processing.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain work order log for all daily assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.6.4 - Systems Configuration & Maintenance	Equipment Management	Operate, maintain, design, modify, purchase, setup, tear down, cabling, calibrate and plan for equipment in support of the real-time and data processing environment.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	System Configuration	Analyze, document, prepare schematics, troubleshoot and be an administrator for the real time computer systems.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain work order log for all daily assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.6.5 - RAM Test Database Development and Maintenance	Database Management	Design and maintain an accurate report database for test data in user required format utilizing software designed for Test Incident Report and scoring documents.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Data Input	Enter data into the database as requested by the customer.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	Work Order Log	Maintain work order log for all daily assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.6.6 - RAM Test Database System Administration	Database Administration	Administer, data storage, backup, troubleshoot, and manage the Test Incident Report database for a fully functional and accurate database at all times.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Log	Maintain work order log for all daily assigned work.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.6.7 - Test Media Library	Media Library	Operate, degauss, and maintain fully operational magnetic media library.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Media Log	Maintain work order log for all daily assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.6.8 - Business Computing	Business Computer System	Operate, and monitor financial computer systems for YPG. Follow all applicable guidance, SOP's and AR's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain work order log for all daily assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.6.9 - Software and Hardware Maintenance	Personal Computers & Peripherals	Maintain and repair YPG's computers, hardware and software IAW applicable guidance, SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	HELP Desk	Operate an IT/Communications desk to handle customer requests for hardware/software and email support IAW applicable guidance, SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain an automated work order log for all assigned work and repairs in a Government approved database system.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.6.10 - Test Collaboration Server (TCS)	TCS/Media Server Classified/Unclassified	Operate, maintain, provide system administration and customer support for YPG's test database and media servers IAW applicable requirements, guidance, SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	Work Order Logs	Maintain an automated work order log for all assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7 - TEST OPERATIONS & MAINTENANCE (Factor 4.5 on PRS Summary)					
C.5.7.1 - Artillery Testing (Gunners)	Artillery and Mortar Weapons Systems - (Fixed, Towed and Self-Propelled)	Provide certified gunners to conduct artillery testing support. Schedule request will dictate support, crew leaders will capture tube history on tube cards, documented test events will be kept on file. All of this will be done IAW applicable AR's and SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7.2 - Aircraft Weapons	Aircraft Weapons Systems	Provide certified technicians to conduct Aircraft Weapons support. Align, load, install, repair, modify and fire weapons systems as delineated in the schedule request provided by the Test Officer. Operations shall be annotated via Form AA-CL-001 to capture data during firing support and IAW applicable AR's and SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7.3 - Weapons & Communication Systems Operations	Weapons Communication Systems	Provide certified operators and maintainers to install, align, repair and modify communications systems on wheeled and armament vehicle systems.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Weapons Station Operators	Provide certified operators to conduct pre-operational and post-operational inspections of weapons and communication systems.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Crew Level Maintenance	Provide qualified mechanics to troubleshoot and repair fire control and communication systems on hand held, crew served or sholder fired soldier weapons systems as required.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Operator Logs/Documentation	Record and maintain documentation on mission scenario worksheets for performance, human factor issues and failures as required by the Test Plan or Test Officer direction.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7.4 - Air Delivery	Parachutes	Maintain, construct, inspect, repair, rig, pack and unpack both personnel and precision guided system parachutes IAW applicable guidance, regulations and standards.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Current Certifications	All personnel are certified IAW applicable guidelines and requirements.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	Rigging Duties	All personnel qualified in rigging will demonstrate proficiency on an annual basis.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Jumpmaster Duties	Provide jumpmaster operations as directed by applicable AR's and SOP's. Manage and maintain drop zone (DZ) operations and perform as Drop Zone Safety Officer (DZSO).	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain work order log for daily assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7.5 - Test Vehicle Operations	Vehicle Dispatch	Dispatch test vehicles IAW DA Pam 738-750. All vehicle operators shall maintain a Commercial Drivers License (CDL) for the classification of vehicle operated to include any hazardous materials endorsements. In addition, all operators shall be trained and licensed for the vehicle/equipment under test.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Vehicle Operations	Conduct test vehicle operations on test courses as outlined in the Test Plan and IAW YPG SOP 5001 - Operating Procedures & Automotive Testing.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Equipment Records Folder	Maintain equipment record folders for all vehicles/equipment under test. Equipment folders shall contain as a minimum the Equipment Identification Card (DA Form 5823); Equipment Inspection List (DA Form 2408-18); Uncorrected Fault Record (DA Form 2408-14), Accident Identification Card (DD Form 518); and Motor Vehicle Accident Report (SF Form 91).	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Driver's Logs	Maintain driver's log documentation IAW SOP TO-001. Daily logs shall contain as a minimum the Test Vehicle Daily Operation Log; Daily Operations Record; Equipment Inspection and Maintenance Worksheet (DA Form 2404); and Motor Equipment Utilization Record (DD Form 1970).	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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C.5.7.6 - Fleet Vehicle Maintenance	Scheduled and Unscheduled Maintenance (SM and UM)	Perform SM and UM on all fleet equipment such as GSA passenger vehicles and trucks, material handling equipment, passenger busses, construction/earth moving equipment, generators and auxiliary power units, fuel trucks and emergency response vehicles IAW response times and Army Maintenance Standards delineated in AR 750-1. Maintenance Turn-Around-Time (TAT) shall be maintained at a 90% efficiency rate.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Army Oil Analysis Program (AOAP)	Enroll 100% of required TDA vehicles in the AOAP. 95% of required oil samples shall be taken on time IAW AR 750-1, TB 43-0211 and external lab SOP.	0% Deviation from AOAP 5% Deviation for Oil Samples	COR Random Sampling & QAE Weekly Inspection	
	TMDE Program	Enroll 100% of required equipment into the TMDE Program as required. Equipment shall be calibrated IAW AR 750-1, AR 750-43, TB 750-25 and TB 43-180.	0% Deviation from TMDE Program	COR Random Sampling & QAE Weekly Inspection	
	Modification Work Order (MWO) Program	95% of MWO's shall be applied IAW AR-750-1 and AR 750-10 Army Modification Program.	5% Deviation from MWO Program	COR Random Sampling & QAE Weekly Inspection	
	Historical and Operational Maintenance Records	Maintain historical and operational maintenance records on all fleet equipment IAW DA Pam 750-8 and AR 24-400-2.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Status Reports	Submit monthly, quarterly and annual Total Logistics Response Time (T-LRT) maintenance reports IAW AR 750-1.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Productivity Reports	Provide weekly and monthly productivity reports to the Chief, Maintenance Quality Assurance Branch. Mechanics/technicians shall maintain an 80% efficiency rate.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7.7 - Test Vehicle Maintenance	Scheduled and Unscheduled Maintenance (SM and UM)	Perform SM and UM on all military vehicles/equipments undergoing testing such as tracked/armored vehicles and tanks, field kitchens, tents, generators, fuel tankers, trailers and other heavy equipment IAW response times and Army Maintenance Standards delineated in AR 750-1. Maintenance Turn-Around-Time (TAT) shall be maintained at a 90% efficiency rate.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	Historical and Operational Maintenance Records	Maintain historical and operational maintenance records on all test vehicles/equipment IAW DA Pam 750-8 and AR 24-400-2.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Status Reports	Submit monthly, quarterly and annual Total Logistics Response Time (T-LRT) maintenance reports IAW AR 750-1.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Productivity Reports	Provide weekly and monthly productivity reports to the Chief, Maintenance Quality Assurance Branch. Mechanics/technicians shall maintain an 80% efficiency rate.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7.8 - Artillery Weapons Maintenance	Scheduled and Unscheduled Maintenance (SM and UM)	Perform SM and UM on all artillery weapons systems undergoing testing such as towed/self-propelled howitzers, gun tubes, turret artillery, mortars, rocket launchers and other weapon systems IAW response times and Army Maintenance Standards delineated in AR 750-1. Maintenance Turn-Around-Time (TAT) shall be maintained at a 90% efficiency rate.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Historical and Operational Maintenance Records	Maintain historical and operational maintenance records on all artillery weapon systems IAW DA Pam 750-8 and AR 24-400-2.	10% Deviation from AQL	COR Random Sampling & QAE Weekly	
	Status Reports	Submit monthly, quarterly and annual Total Logistics Response Time (T-LRT) maintenance reports IAW AR 750-1.	10% Deviation from AQL	COR Random Sampling & QAE Weekly	
	Productivity Reports	Provide weekly and monthly productivity reports to the Chief, Maintenance Quality Assurance Branch. Mechanics/technicians shall maintain an 80% efficiency rate.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7.11 - Welding & Machining	Welding Operations	Provide certified welders and machinists IAW Federal, State and U.S. Army certification requirements - AWS D1.1. Personal protective equipment (PPE) is worn during welding/machining operations.	No Deviation	100% Inspection	
	Welding Services	Perform welding operations IAW work request instructions and schematics/drawings - DA Form 2407.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Machining Services	Perform machining operations IAW work request instructions and schematics/drawings. Machining areas are kept clear of debris from lathes, milling machines, plasma cutters, etc.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	Work Order Logs	Maintain work order log for daily welding & machining requirements - DA Form 2405.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7.12 - General Support Services	Carpentry Services	Fabricate test fixtures and target displays consisting of wood, cloth, brick, masonry concrete or other fabrication materials per the customer work request.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Painting Services	Paint surfaces of test fixtures, targets or general purpose facilities IAW the customer work request.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Structural Design/Fabrication Services	Design/fabricate structural fixtures for mock-up test items IAW the customer work request.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain work order log and work order ledger sheets for daily work requirements IAW SOP GS-001.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.7.13 - Technical Acquisition (Supply)	Tool Crib Operations	Maintain tool room operations IAW DA Pam 710-2-1. Tools and equipment shall be signed out via daily sign out sheets. Tools and equipment shall be maintained in serviceable condition and calibration required items turned in according to AR 750-43.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Repair Parts Ordering/Warehousing	Ensure repair parts are issued and re-order points established to adequately maintain on-hand stock levels. On-hand repair parts are issued to maintenance personnel and DA Form 2404 forwarded to stock control point for replenishment determination. Manage and maintain tire inventory for both test and TDA assets, inventory shall be recorded in SAMS E maintenance program.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Reconciliation Reports	Coordinate monthly reconciliation reports with the YPG Supply Support Activity. Ensure follow-up action is conducted IAW DA Pam 710-2-1.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Bench Stock Replenishment	Maintain adequate stock of consumable items and ensure bench stock list is approved by the Maintenance Officer semi-annually IAW AR 710-2.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	Hazardous Material Disposition	Ensure hazardous materials are stored by commodity and receiving, turn-in and disposal of all hazardous entities are in compliance with DA Pam 710-2-1.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.8 - AMMUNITION MANAGEMENT OPERATIONS (Factor 4.6 on PRS Summary)					
C.5.8.1 - Ammunition Logistics and Supply	Ammunition Logistics Operations	Perform Ammo Receiving/Shipping, Inventory and Reworking Operations. Forms to be reviewed for compliance: Magazine Data Cards (DA Form 3020-R), Request for Shipment of Ammo & Explosives (YT Form 10), Shipping Documents (DD 1149 or DD 1348), Ammo Log Shipping Checklist, Magazine Plano graph and other applicable forms IAW AR's and SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Ammunition Inventory Control	Submit a quarterly inventory report of ammunition utilizing the SIMA Database. Ammo Site Inventory Control Listing, Ammo Recount Sheets, Plano graphs, Ammo Request Forms are to be filled-out and processed correctly IAW applicable AR's and SOP's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.8.2 - Ammunition Assembly Plant Operations	Assemble/Disassemble Live and Inert Ammunition	Conduct assembly/disassembly of live and inert ammunitions. Magazine Data Cards, Bulk Propellant Burn Control Register, Ammo for Demil, Weight Sheets, Issues/Turn-ins, Ammo Requisition & Expenditure Record, Ammo Control Record and Ammo Prep Assignment Sheets are to be filled-out/processed IAW applicable AR's and SOP's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.8.3 - Conditioning Chamber Operations	Conditioning Chamber Operations	Condition ammunition and maintain Temperature Recording Charts for all ammunition being conditioned. Temperature charts on monitors must be annotated for proper performance every 2 hrs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.8.4 - Ammunition Recovery	Ammo Recovery SOP's	Ammunition Recovery SOP's must be current and reviewed when performing any AA&E hazardous test support operations.	No Deviation	100% Inspection	
	Ammo Recovery Log	Maintain a log of the daily scheduled test mission supported.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Cryofracture Operations	Operate Cryofracture facility and annotate demilitarization log for work supported.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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C.5.9 - TECHNICAL & ENGINEERING SERVICES (Factor 4.7 on PRS Summary)					
C.5.9.1 - Developmental Engineering	Design, develop, special studies	Produce technically innovative solutions that interface seamlessly with other YPG systems as required by the requestor.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Data Analysis	Ensure data integrity and validity of data.	No Deviation	100% Inspection	
C.5.9.2 - Test Engineering & Technician Services	Test Planning	Submit test planning documentation in formats for data, letter, abbreviated and formal reports IAW YPG Test Directors Guide and AR 73-1 - Test and Evaluation Policy.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Test Execution	Conduct test scheduling, execution, and coordination activities to ensure milestone events are completed as scheduled per the Test Plan and AR 73-1 - Test and Evaluation Policy.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Test Reporting	Submit test reports or compilation of raw test data in formats for data, letter, abbreviated and formal reports IAW YPG Test Directors Guide and AR 73-1 - Test and Evaluation Policy. All documentation is to be provided in MS Office software format.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Operational Safety	Ensure no test related safety violations occur during test mission activity and Test Officer's conduct pre-operational safety meetings as described in Test Director's Guide.	No Deviation	100% Inspection	
C.5.9.3 - Test Coordination	Test Execution	Conduct test scheduling, execution, and coordination activities to ensure milestone events are completed as scheduled per the Test Plan and AR 73-1 - Test and Evaluation Policy.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Test Planning	Submit test planning documentation in formats for data, letter, abbreviated and formal reports IAW YPG Test Directors Guide and AR 73-1 - Test and Evaluation Policy.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.9.4 - Reports Writing	Test Reporting	Submit test reports or compilation of raw test data in formats for data, letter, abbreviated and formal reports IAW YPG Test Directors Guide and AR 73-1 - Test and Evaluation Policy. All documentation is to be provided in MS Office software format.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.9.5 - Technical Writing	Test Reporting	Submit test reports or compilation of raw test data in formats for data, letter, abbreviated and formal reports IAW YPG Test Directors Guide and AR 73-1 - Test and Evaluation Policy. All documentation is to be provided in MS Office software format.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.10 - RANGE MANAGEMENT OPERATIONS (Factor 4.8 on PRS Summary)					

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C.5.10.3 - Pass and Identification (ID)	Range Passes	Issue Range Safety Passes to permanent party personnel and visitors.	No Deviation	100% Inspection	
	Range Passes	Issue Range Safety Passes within 30 minutes and provide a positive experience for customers.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Range Pass Database	Maintain database for Range Passes.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Visitor Indoctrination	Show Range Safety video and maintain log.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Card Stock Replenishment	Maintain adequate stock of consumable items.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.11 - COMMUNICATIONS & INFORMATION MANAGEMENT OPERATIONS (Factor 4.9 on PRS Summary)					
C.5.11.1 - Telephone Services	Telephone Services	Maintain, install, test, operate, modify, troubleshoot and repair the digital/analog telephone system at YPG IAW Northern Telecom Practices.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	SL100 Switch	Operate, repair, and maintain the telephone SL 100 Telephone Switch.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Phone Bills	Receive, prepare, and submit vouchers (SF1034/DD250) and distribute all phone charges for proper payment.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain an automated work order log for all assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.11.2 - Computer Aided Design (CAD) Drawing Support	CAD Services	Design, operate and maintain plotters, modify, maintain finished drawings from customer requests from a variety of media.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain a work order log for all assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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C.5.11.3 - Configuration Management Support	Configuration Services	Operate, maintain, and provide configuration management support for YPG's telecommunications and automated information systems.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain a work order log for all assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.11.4 - Telecommunications Engineering Support	Engineering Services	Design and engineer various telecommunication systems, subsystems and components in support of YPG as requested.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain a work order log for all assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.11.5 - Records Management	Records Services	Serve as records management holding area for YPG activities, monitor, transfer, store, and destroy files IAW guidance , SOP's and AR's as required.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain a log for accountability for all files stored.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.11.6 - Printing	Printing Services	Receive, log, ship, track and maintain print orders for YPG customers IAW guidance and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain a log for accountability for all print jobs requested.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.11.7 - Forms and Publications	Forms and Publication Services	Receive, log, ship, track, and maintain forms and publication orders for YPG customers in a variety of requests, ie., electronic, hardcopy etc. IAW guidance and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain a log for accountability for all forms and publications requested.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.11.8 - Visual Information Services	Video Teleconferencing	Provide support for secure/nonsecure VTCs as requested and in the manner required. Follow applicable SOP's and AR 25-400-2.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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	Briefings, Graphical Displays and Conferences	Develop, design, set-up, and support visual information outputs as requested from multiple sources throughout YPG. Follow applicable SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Audiovisual Equipment Operation and Maintenance	Maintain and operate audiovisual equipment IAW applicable SOP's and AR's.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Database	Provide daily input to database for all work orders to meet the monthly report to the QAE NLT the 10th of the month.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Data Conversion System	Support YPG customers when requested IAW Higher Headquarters requirements and guidance.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.11.9 - Business Systems Support	System Support	Operate, maintain, program, install, monitor, update, and modify financial computer systems for business system platforms. Follow all applicable guidance, SOP's and AR's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Network Administration	Manage the financial network including all scheduled/unscheduled network outages. Follow all applicable guidance, SOP's, and AR's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain work order log for all daily assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.11.10 - Network and Automation Applications	Non-Secure/Wireless Network	Operate, maintain, install, monitor, update, and be the POC for all network issues on a 24/7 hour basis. Notify email account holders of all scheduled/unscheduled network outages. Follow all applicable guidance, SOP's and AR's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Secure Network	Operate, maintain, install, monitor, update and be the POC for all network issues on a 24/7 hour basis. Notify email account holders of all scheduled/unscheduled network outages. Follow all applicable guidance, SOP's and AR's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Email	Operate, maintain, install, monitor, update and be the POC for all network issues on a 24/7 hour basis. Follow all applicable guidance, SOP's, and AR's.	4% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain work order log for all daily assigned work and repairs.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	

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C.5.11.11 - Range Communication	Range Communications Services	Perform communication operations IAW customer requirements, industry standards and practices for fiber and metallic distribution equipment.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Range Communication Operations	Repair, maintain, install, test, locate and troubleshoot all forms of communications systems.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Work Order Logs	Maintain a work order log for all assigned work and repairs - DA Form 2407.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.12 - DATA ACQUISITION AND MANAGEMENT (Factor 4.10 on PRS Summary)					
C.5.12.1 - Data Acquisition	Test Incident Reporting (TIR's)	Ensure Test Incident Reports (TIR's) are submitted, released and distributed electronically via ATIRS and IAW DA Pam 73-1. Critical TIR's within 24 hours; Major TIR's within 3 workdays; Minor TIR's within 5 workdays; and Informational TIR's within 10 workdays following incident occurrence.	Critical - No Deviation Major - No Deviation Minor - 10% AQL Info - 10% AQL	100% Inspection 100% Inspection Random Sampling Random Sampling	
	Equipment Component Logbooks (ECL's)	Maintain Equipment Component Logbooks (ECL's also referred to as Daily Test Diaries) for each test component IAW SOP DA-001.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	TIR Tracker Form	Maintain TIR Tracker Form for each test component - TIR routing is to be tracked on a TIR tracker form for accountability IAW SOP DA-001.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
	Historical Records/Archives	Maintain historical records on all ECL's for a minimum of 5 years after submission of the final report. Logbooks are maintained for any archived data that is checked out.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	
C.5.12.2 - Data Entry	Admin Support	Ensure work products meet division requirements and are IAW desktop procedures.	10% Deviation from AQL	COR Random Sampling & QAE Weekly Inspection	